



## Design & Décor Appointment

What you need to know.

Welcome to the next stage of your new home journey – your Design & Décor appointment! Now begins the exciting time when you will make the decisions that will transform your new condominium into your new home. At every stage of this journey, your Customer Care team is here to assist you.

Our Décor Consultants are knowledgeable on all Tridel products and services. We encourage you to share all of the plans you have for your new home with us so we can tailor the right features and finishes to you and your family.

**CAN'T MAKE IT?** If you already know that you'll be unable to attend your appointment please fill out our Designation of Agent form beforehand, so that a designated person can conduct the appointment for you.

**RUNNING LATE?** Please call if you're going to be late. We've set aside two hours for your appointment and would hate to rush a good thing. Depending on the day's schedule we may or may not be able to accommodate you.

**NEED TO RESCHEDULE?** Please provide 24 hour notice if you need to reschedule. A "no show" results in Customer Care selecting one of the "Designer Selection" packages for your suite.

**As a courtesy, we'll provide a reminder phone call the day prior to your appointment.**

### Design & Décor Appointment

Located at Tridel's Head Office  
4800 Dufferin Street, Toronto

**Parking** - parking is available on site.

### Your Customer Care Décor Team

Tel: 416-649-2492

Email: [islingtonterracecc@tridel.com](mailto:islingtonterracecc@tridel.com)

Please contact your Customer Care Décor Team if you need to reschedule or will be late for your appointment.

